



August 31, 2007.

Deborah Rourke  
J. Clifton Avery Insurance Agency  
P.O. Box 1510  
Wolfeboro, NH 03894

Dear Deb:

I just wanted to take the time to thank you for your hard work in getting my insurance portfolio in order.

Your persistence and confidence that I could improve my insurance costs was and is so appreciated.

In the 23 years I have been in business and dealing with agents and agencies – you are the first to have been concerned enough to follow through. You are the first to take the undaunting task of the never ending paper trail of the numerous policies I hold. You have created an organized system which makes me able to focus on other aspects of my business. Your research into the limousine industry showed your commitment to my business. You are an asset to your agency and I appreciate you going above and beyond.

Thank you again for your efforts on my behalf.

Sincerely,

Edward J. Feliciano

P.S. If Todd doesn't appreciate you – I will give you a job any time. (lol)

✓ cc: Todd O'Dowd